Software Maintenance in a Campus Environment: The Xhier Approach

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Quick Summary of Xhier

- Xhier is a system for software installation and distribution
- Runs on many different machines
- Highly automated
- Used extensively at the University of Waterloo
 >300 machines, >350 software packages,
 >1,600 commands, >21,000 package installations

Purpose of the Paper

- Describe one approach to this problem that seems to work well for us
- Not necessarily the best answer for everyone
- Some of the things that we have learned can be applied by others to their situations

History and Motivation

- One DEC VAX 11/780 with 4.2BSD
- Easy to modify, complete source
- Extends to more than one machine with rcp and rdist
- New Sun3, Sun4, Sequent, MIPS, Ultrix machines, more frequent OS updates, make things more complicated.

The Problem to be Solved

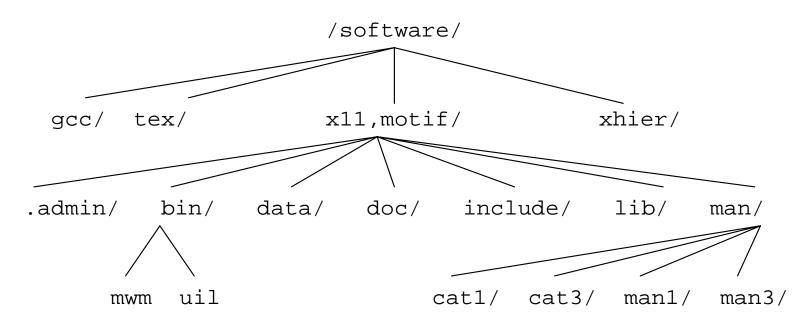
- MFCF had to "support" many machines, many administrators, many different needs
- Lots of useful software available
- Need some way to install and distribute it
- Must be flexible, configurable, and automatic

Basic Approach of Xhier

- Want to minimize changes to vendor systems
- Put our software in a separate hierarchy, under /software
- Group software into **packages** of related software
- Define a standard structure for packages to follow
- Provide *lots* of tools for dealing with packages

Package Structure

• Each package directory contains everything to do with that package



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Package Specific Support Files

- .admin directory
 - Files that govern installation and distribution
 - Install Dependencies Maintainer Options...
- export directory
 - Files for use outside the package
 - boottime crontab services inetd.conf passwd group...

Complicating Everything

- Separate file hierarchies based on file type are useful
 - No duplication of shared files on heterogeneous servers
 similar to Sun's /usr/share directory
 - Simplifies remote mounts mount only the parts you need
 - Nice to be able to easily put things in different partitions
 e.g. "spool" files
- /software is organized by file type under /.software
 share arch spool admin regional local

Important Tools

- xh-install runs Install, modifies system files, makes package available for use
- xh-distribute sends a package to other machines
- xh-sdist sends a package's source to other machines and runs make; makes doing updates very easy
- xh-maintenance run weekly, does distribution, installation, error and sanity checking

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User Accessibility

- Want the system to be as transparent as possible for users
- Use search rules as much as possible
- showpath command used to set PATH and MANPATH
- xh-make-links links package files into system directories /usr/include /usr/local/lib
- Also makes link directory of all commands, so only one special directory has to be added to PATH

Important Things We Have Learned

- Automation of almost everything is important
 - automation means Be Careful
- Hard to organize NFS mounts of parts of /software
- System administrators must understand the system
 - "public relations" is important
- Not as easy or as small as we had hoped it would be
- Lots of subtle and obscure things

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Conclusions

- It works
- It's possible to support lots and lots of machines, with minimal per-machine effort
- It's easy to install and distribute new software and bug fixes, even across multiple architectures

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